

Sign up for Direct Deposit Today!

Delta Dental of Washington has a direct deposit option available to all Washington state providers. With this service, you'll be able to have your claims payment automatically deposited into your bank account, with no additional cost to you!

Signing up for Direct Deposit has many benefits, here are a few:

- **SAFE & SECURE** - Electronic payments don't get lost, stolen, or delayed, and the electronic transfer process greatly reduces the number of people who have access to your private information.
- **FAST** - Payments go directly to your account, eliminating time spent for printing and mailing. You don't have to go to the bank or wait for checks to clear—funds are available immediately.
- **FLEXIBLE** - Paper and electronic claims are both paid by direct deposit.
- **GREEN** - Change your preferences on our website and all Predeterminations, Explanation of Benefits (EOBs), and information requests are available electronically at [DeltaDentalWA.com](https://www.DeltaDentalWA.com). You'll have instant access to your payment history and you can store EOB's electronically.

How do I enroll?

To enroll, complete the Direct Deposit Authorization form located in the Resource Center of the Dentist section of our website [DeltaDentalWA.com](https://www.DeltaDentalWA.com) under the *Forms* link. Direct deposit account activation will typically take 7-10 days from registration.

What can I expect once my direct deposit account is set up?

Our weekly payment run occurs on Thursdays and the funds are deposited into your bank account on Friday morning. Your payment voucher can be viewed online. If a banking holiday occurs on a Thursday, the payment will be processed on Friday.

You may have the option of signing up for Electronic Remittance Advice (ERA) through your practice management software vendor. To find out more about this option; including, if your vendor participates, please contact them directly. Contact information can be located in the Resource Center of the Dentist section of our website under the *Electronic Solutions* link.

Please note: All providers who share the same business information (tax identification number (TIN) and payment address) are required to share the same direct deposit account. If providers in your office are already set up for direct deposit and the TIN and payment office are the same, all new providers joining the office will automatically be enrolled in direct deposit. Providers who share a direct deposit account will see all claim payments on the same payment voucher.